

RETURNS MANAGEMENT APPLICATION

QUICK GUIDE

Gain Oversight and Improve Efficiency with the New RMA App

CREATE RMA

Generate a new RMA request, add products, identify issues and include detailed notes. Download RMA information in Excel or PDF format.

TRACK RMA

Follow the life of your RMA and view shipping details with integrated tracking number links.

CUSTOMIZED REPORTING

Gain access to a wealth of reports such as RMA status, billing and warranty status and set report parameters for customized viewing.

SINGLE SIGN-ON

Access the app via Single Sign-On from the redesigned IPS backend software suite.

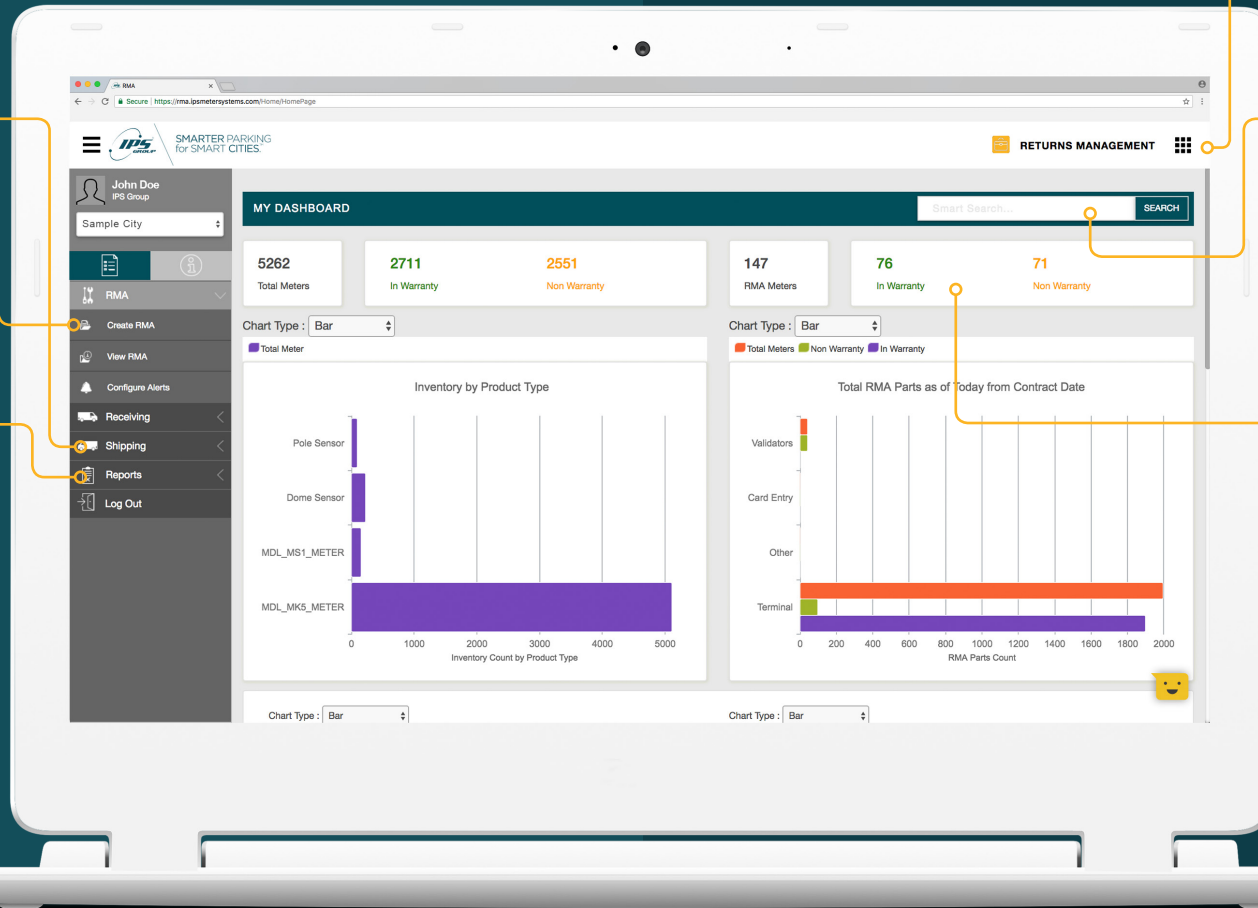
SMART SEARCH

Save time and search by RMA number, part number or tracking number.

VERIFY WARRANTY STATUS

View entire meter inventory by product type and check the warranty status from an intuitive dashboard.

...AND MUCH MORE



WATCH VIDEO:

ipsgroup.com/videos

CONTACT YOUR **CUSTOMER SERVICE MANAGER** FOR A DEMO

CUSTOMERSUPPORT@IPSGROUPINC.COM | 858 568 7648

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