



Enforcement Management Solution

IPS continues to exceed industry standards by offering innovative technology solutions that bring greater efficiency to parking operations, which now includes a parking enforcement smart technology product suite. This next-generation Enforcement Management Solution from IPS manages the entire citation lifecycle from issuance to collections and incorporates state-of-the-art real-time technology and customer service resources. The Enforcement Management Solution was built from the ground up and for the future; unlike old legacy parking enforcement systems and equipment. The first true fully-integrated enforcement solution includes a mobile enforcement device, a web-based back office application, and online public portals. The Enforcement Management Solution is designed to suite any enforcement environment including parking, code enforcement, permit enforcement, event management and much more.

KEY FEATURES

- **Mobile Enforcement System (MES):** Supports Android and iOS 1-piece and 2-piece solutions. Ensures a convenient, quick and efficient citation issuance process.
- **Enforcement Management System (EMS):** Our end-to-end cross-compatible web-based citation management system manages the entire lifecycle: issuance, adjudication, notices, payment, DMV, and collections.
- **Public Citation Management Portal:** Public users can review, pay, contest, review fine amounts including late fees, and obtain additional information.

For more information on the Fully-Integrated solution from **IPS Group**, please contact us.

Call for an on-site demo: **877.630.6638**

Online: **ipsgroup.com**

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HANDHELD

The most innovative solution on the market today, our easy-to-use mobile enforcement device ensures that enforcement officers benefit from a convenient, quick and efficient citation issuance process.



FEATURES INCLUDE:

- **All-in-one 1-piece or 2-piece solution:** Android and IOS compatible
- Real-time syncing and connectivity
- Lightweight and portable, but rugged to withstand weather and heavy-duty use
- High contrast, easy-to-read screen
- Integrated thermal printer produces easy-to-read tickets
- Magnetic strip and smart card reader for payment collection
- High-resolution color photos, e-chalking and heat-mapping
- Scofflaw and customized notifications

EMS

The Enforcement Management System (EMS) is a real-time, web-based enforcement back-office application that gives officers access to case information including both high-level and detailed citation summaries, photos, notices and letters, adjudications and voids.



FEATURES INCLUDE:

- Cross-compatible interface across all operating systems and devices
- Advanced search capability and option for manual citation entry
- Adjudication and disposition management
- Personalized report libraries
- Payment, payment plan and refund processing
- Notice and letter processing
- Built-in Point-of-Sale module with receipt printing and check endorsement support

CITATION PORTAL

The Citation Portal is a website that allows citizens to review the current status of their citation, pay or obtain information on how to contest their citation, review fine amounts including late fees, apply for payment plans and obtain additional information.



FEATURES INCLUDE:

- Real-time access to citation status and transaction history
- Highly secure PCI compliant application
- Cross-compatible interface supports all browsers and devices
- Customizable interface and branding
- Comprehensive (Smart) FAQ and customer service reporting
- Accepts all major credit cards